Adapt IQ

Service. Accelerated.
Field Service Accelerator

salesforce **field service lightning**

We help our clients connect their workforce to deliver intelligent & productive onsite Field Services

Maximise Success Rates   **Accelerate Development**   **Enhance User Adoption**

Starter 6-8 weeks

Workshop 1 - Handover to Field Service
Workshop 2 - Work Order Creation & Customisation
Workshop 3 - Gantt View and Mobile Enablement
Solution Design Document & User Stories
Train the Trainer
Data Templates
Work Orders
Milestones
Work Types
Scheduling
Dispatcher Console
Skills Management
Service Territories
Mobile App

Advanced 12-16 weeks

Workshop Group 1 - Handover to Field Service
Workshop Group 2 - Work Order Creation & Customisation
Workshop Group 3 - Gantt View & Scheduling Policies
Workshop Group 4 - Mobile Application & Work Fulfilment
Solution Design Document & User Stories
Train the Trainer
Data Templates
Work Orders
Service Appointments
Maintenance Plan
Milestones & Entitlements
Work Types
Scheduling & Optimisation
Dispatcher Console
Skills Management
Service Territories
Resources

Minimum Technical Requirements: Field Service Dispatcher and Field Service Technician Licenses

Optional Extras

Training Video	Data Services	Go-Live Floor Walking	System User Guide	Bespoke Services

To find out more, visit **www.adapt-iq.com**

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